

# BIRCHBOX♦

Thank you for shopping at Birchbox!

We hope that you love your Birchbox goodies; however, if for any reason you would like to return an item back to us - we've made it as simple as possible for you!

1. Fill out this form with the required information
2. Pack your items in the original packaging if possible and enclose your returns form
3. Attach the pre-paid Royal Mail returns label to the outside of your parcel
4. Send your return! Please obtain a proof of postage receipt with Royal Mail

### Please note...

- ❖ It can take 14 working days for your refund to be processed once your return has been received at our warehouse - don't worry we will always contact you to confirm your return and refund.
  - ❖ We are not able to offer immediate exchanges
- ❖ All refunds will be processed back onto the original method of payment
- ❖ If you applied a code to receive a free promotional item with your order this has to be returned with your order to receive a full refund

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Full Name:

Email Address:

Ticket Request Number:

Order Number (if applicable):

Monthly Box (Subscription returns)	Item (full size returns)	Quantity	Reason code

### Reason Codes:

**1** - Changed my mind **2** - Arrived too late **3** - Parcel damaged on arrival **4** - Incorrect item received **5** - Poor quality/faulty **6** - Ordered Wrong Item **7** - Ordered more than 1 for choice **8**. Subscription box no longer required

Business Reply  
Licence Number  
RTYC-XXEY-TKKK



Birchbox  
Seko Logistics  
High Standing  
Harding Road  
Brinklow  
Milton Keynes  
MK10 0DF